Shop Talk For Data Submission into the NHSN COVID-19 Module
Infection Prevention "Surveillance, Tracking and Reporting“ (STAR) Facilities

August 2020

Presented by:
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Disclaimer

• I do not work for NHSN, SAMS, CDC, or CMS.
• I am not the SAMS or NHSN help desk
• I am the technical advisor for infection prevention for Alliant Quality, the QIO for Alabama, Florida, Georgia, Kentucky, Louisiana, North Carolina and Tennessee
Objectives

By the end of this session, you will be able to:

• Find, analyze and make edits to your data on the CMS website.

• Add new users, change the facility administrator, update your email address & apply for SAMS grid card.

• Understand recent updates for reporting cases of COVID-19 in NHSN to the workflow.
Ground Rules

• Please mute your microphone
• Put questions in chat
• Contact me after the Webex for one-on-one assistance
What’s New: Scenario-based learning

Clarification – Scenario Based Training

Trump Administration Announces New Resources to Protect Nursing Home Residents Against COVID-19
July 22, 2020 CMS Press Release

Additional Technical Assistance & Support

- CMS, in partnership with the CDC, is rolling out an online, self-paced, on-demand Nursing Home COVID-19 Training focused on infection control and best practices.
- The training being offered has 23 educational modules and a scenario-based learning modules.
- The training is a requirement for nursing homes to receive the additional funding from the Provider Relief Fund (PRF) Program.
- CLARIFICATION: Only the scenario-based learning module is tied to the PRF, not the 23 educational topics that are presented on a weekly basis. The module has not launched yet.

Training Link: https://qsep.cms.gov/welcome.aspx
What’s New: NHSN FAQs

What’s New: Facility Testing Question

**Testing:** Does the LTCF have the ability to perform or to obtain resources for performing COVID-19 viral testing (nucleic acid or antigen) on all current residents within the next 7 days, if needed?

If NO, indicate reason(s) below (select all that apply):
- Lack of recommended personal protective equipment (PPE) for personnel to wear during specimen collection
- Lack of supplies for specimen collection
- Lack of access to a laboratory for submitting specimens
- Lack of access to trained personnel to perform testing (including internal and external resources)
- Uncertainty about testing reimbursement
- Other

During the past two weeks, on average how long did it take your LTCF to receive COVID-19 viral (nucleic acid or antigen) test results of residents?

Since the last date of data entry in the Module, has your LTCF performed COVID-19 viral testing on residents?

If YES, indicate the reason COVID-19 testing was performed (Check all that apply):
- Testing residents with new signs/symptoms consistent with COVID-19
- Testing asymptomatic residents on a unit/section of the facility in response to a new case with COVID-19
- Testing asymptomatic residents, facility-wide in response to a new case with COVID-19
- Testing asymptomatic residents without a known exposure to COVID-19 as part of surveillance
- None of the above: testing of another subgroup of residents occurred

On one or more residents
Barriers to Submitting Data

A Series of Unfortunate Events

- User left the building
- Unable to access NHSN due to network glitches or email change
- Forgot security questions/can’t reset password
How To Change Your Email Address

2 Step Process

• Change your email address in NHSN first
• At the home page, go to Users> Find>Find
• Click on your name, Then Edit, change your email address, then click Save.
How to Change Your Email Address

Go to https://sams.cdc.gov > My Profile > Change my email > Submit

You will NOT be able to access NHSN until you complete the change in SAMS and both email addresses are the exact same.

(takes 2 days) Follow the prompts sent to your new email inbox.
Remember Your Security Questions?

Must type exact capitalization and spacing!
Resident Impact- Admitted

• Any newly admitted or readmitted resident who was previously diagnosed with COVID-19 AND requires transmission-based isolation precautions

• NOT residents who are placed on observation for COVID-19
Resident Impact- Suspected

• Managed because of signs and/or symptoms suggestive of COVID-19 as described by CDC’s guidance but does not have a positive COVID-19 test result.

• **NOT** in observation due to exposure, surveillance, or other reasons. MUST have symptoms
## Weekly Data Submissions into NHSN

<table>
<thead>
<tr>
<th>Date</th>
<th>AL</th>
<th>FL</th>
<th>GA</th>
<th>KY</th>
<th>LA</th>
<th>NC</th>
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<td>635</td>
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But, Some Submissions Did Not Pass QA

Some data needs to be corrected

~5%

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Find Out if *Your* Data Uploaded Successfully (Passed QA)

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<td>Georgia</td>
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<td>Kentucky</td>
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<td>8</td>
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<td>United States</td>
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## Data Quality Check


### COVID-19 Nursing Home Dataset

The Nursing Home COVID-19 Public File includes data reported by nursing homes to the CDC's National Healthcare Safety Network (NHSN) sector COVID-19 Long Term Care Facility Module, including Resident Impact, Facility Capacity, Staff, and more.

<table>
<thead>
<tr>
<th>Week End</th>
<th>Federal ID</th>
<th>Provider ID</th>
<th>Provider Name</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
<th>Submitted Data</th>
<th>Passed Quality Assurance Check</th>
<th>Resident Impact</th>
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<td>05/24/2020</td>
<td>015035</td>
<td>100 PINNIE... BREVTON AL</td>
<td>36427</td>
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<td>015138</td>
<td>1000 HIGHW... DOUBLE SPR... AL</td>
<td>35553</td>
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<td>88073 HIGH... LINDVILLE AL</td>
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</table>

[Previous] [Next]
Data Quality Check - Where do I Start?

Log into NHSN. Export the CSV file of your data. Then review.
“Cumulative total” died rather than “new” cases were submitted each day.
Contact Information:

• CMS Data FAQs:

• Quality Assurance Rules:

Email NH_COVID_Data@cms.hhs.gov & nhsn@cdc.gov for clarification
Most Common Data Quality Issues

• Entering total cases each time the facility submits cases instead of new cases

• Entering data into the wrong field – for example, after reaching out to facilities, we have found that they accidentally entered the number of COVID-19 cases in the COVID-19 deaths field, or the number of Total Deaths in the COVID-19 deaths field.

• View the slides from NHSN's Data Quality Webinar

- The CMS COVID-19 Nursing Home Data Team
NH_COVID_Data@cms.hhs.gov
NHSN Hygiene

- If you get a new job, add a user to your current facility before you leave. Karma is a real thing.
NHSN Hygiene: Add Users Campaign

We want **YOU** to add users to your NHSN account!

NHSN Hygiene- Add Users

Hint: Check users. Users>find, then find again.

• Users>Add.
NHSN Hygiene- Add Rights

```
<table>
<thead>
<tr>
<th>Rights</th>
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<td>Administrator</td>
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<tr>
<td>All Rights</td>
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<tr>
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<td>Add, Edit, Delete</td>
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<td>View Data</td>
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<td>Customize Rights</td>
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**User ID:** MJOHNSON (ID 246058)

**Facility List:**

[Image of the Edit User Rights page]
If you have added a user, and he/she did not receive an invitation email:

1. Double-check the email was entered correctly
2. Email nhsn@cdc.gov with the subject line: LTCF-add user/invitation to register. Include the email address, full name, & NHSN org id and request a new invitation to register.
NHSN Hygiene-Option #1
Updating NHSN Facility Administrator in your Account

- And submit email to nhsn@cdc.gov including:
  - Facility Name, Address, Facility Org ID (5 digit number on your NHSN account), Current/Previous/Former NHSN administrator name, email, phone number and NEW NHSN administrator name, email, and phone number.
  - Caution: Do not use the generic email. You must use a new and unique email address (suzzie@nh.org) NOT admin@nh.org
NHSN Hygiene- Option #2 Preferred
Updating NHSN Facility Administrator in your Account

- Log into https://sams.cdc.gov
- Go to the home page
- Add the new administrator as a user: User>add>assign rights.
- Facility>Facility Info>Reassign
- Select the name of the administrator and Save.

*Only a current NHSN Facility Administrator can reassign the Facility Administrator.
**Reassign another staff person as the NHSN facility administrator before you leave your position.
Problems Logging In:

• Can’t log in?
• Unable to reset your passcode?
• Locked out of the website?
• Email address change?
• Forgot your password?

Hint: (don’t email NHSN)

ANSWER: Call the **SAMS Help desk!** 1-877-681-2901 OR Email the [samshelp@cdc.gov](mailto:samshelp@cdc.gov)
NHSN Team:
nhsn@cdc.gov
Website:
https://www.cdc.gov/nhsn/index.html
Subject Line Must Include
LTCF:
LTCF-Add user
LTCF-COVID-19 Module question
LTCF-data

SAMS Help Desk
Login access:
samshelp@cdc.gov
phone: 877-681-2901
Portal:
https://sams.cdc.gov
New Hand Hygiene Poster & Badge

Remember to handwash the FROG way!

1. Rub palms together.
2. Rub the back of both hands.
3. Interlink fingers and rub hands together.
4. Interlink fingers and rub the back of fingers.
5. Rub right thumb in a rotating manner, then repeat with left.
6. Rub fingertips on palms of both hands.
7. Rub both wrists in a rotating manner. Rinse well.

*Wash hands for at least 20 seconds. You can follow the same steps using hand sanitizer that contains at least 60% alcohol.

Handwash the FROG way!

FRICTION RUBS OUT GERMS

Someone's not handwashing properly? Just say, “Ribbit!”

www.alliantquality.org
#makinghealthcarebettertogether

https://www.alliantquality.org/topic/hand-hygiene/
Stretch Goal

• Apply for your SAMS Grid Card to submit C.diff data and Hand Hygiene compliance

• Email nhsn@cdc.gov and request Level-3 SAMS access

• Monitor Hand Hygiene – 30 per month!

• Share your best practices!

https://www.cdc.gov/nhsn/ltc/process-measures/index.html
Mark Your Calendar

**Thursday’s at 4 ET** (Registration required):

- August 27: COVID-19 Testing
- September 3: Reopening Considerations
- September 10: Clinical Care/Managing COVID-19-Positive Residents in the Nursing Home
- September 17: Getting Your Vaccine Delivery System Ready: [Influenza](https://qioprogram.org/nursing-home-trainings) and COVID-19

[https://qioprogram.org/nursing-home-trainings](https://qioprogram.org/nursing-home-trainings)
Mark Your Calendar

- 2nd & 4th Wednesday at 4:30 ET
CMS Nursing Home Update
Toll Free Attendee Dial-In: 833-614-0820;
Access Passcode: 7857618
Next call is August 26th

Mark Your Calendar

- 3rd Thursday’s at 2 pm ET
- Alliant Quality Shop Talk
  (Next one is September 17th)

Registration Link:
https://allianthealthgroup.webex.com/allianthealthgroup/onstage/g.php?MTID=eb8d4c7f5022edf15e9ae88025335d5c4
Questions?

• Please put your questions in chat.
Thank you for your time!

Marilee H. Johnson, MBA, MT (ASCP)
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Alliant Quality
marilee.johnson@allianthealth.org
919-695-8331
Making Health Care Better Together

ALABAMA • FLORIDA • GEORGIA • KENTUCKY • LOUISIANA • NORTH CAROLINA • TENNESSEE

@AlliantQualityOrg   Alliant Quality

@AlliantQuality   Alliant Quality

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