

# Mt. Division - Dalton

## Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Mt. Division CHCC	Dalton Community Center 218 N. Fredrick Street, Dalton, GA		Gaetane Wilder	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
2/9/16	Gaetane Wilder		2:00 p.m.	3:30 p.m.
<p><i>Meeting Purpose/Objective: Coming Together to Improve Care in the Community</i></p> <ul style="list-style-type: none"> <li>✓ Improve communication and patient care across the continuum</li> <li>✓ Assist all facilities in meeting goals for Medicare quality improvement measures</li> <li>✓ Discuss and implement efforts to increase communication between providers and settings</li> <li>✓ Recognize current work and reward creative thinking.</li> </ul>				
Team Members Present				
<input type="checkbox"/> Amedisys Home Health <input type="checkbox"/> Amedisys Hospice <input type="checkbox"/> Calhoun Health Care Center <input type="checkbox"/> Chatsworth Health Care <input type="checkbox"/> GA Mountains Health Svcs. <input type="checkbox"/> Gordon Health and Rehab <input type="checkbox"/> Gordon Home Care	<input type="checkbox"/> Gordon Hospital <input type="checkbox"/> Hamilton Med. Center <input type="checkbox"/> Hamilton Med Ctr. Home Hlth & Hospice <input type="checkbox"/> Hamilton Convenient Care <input type="checkbox"/> Homestead Hospice <input type="checkbox"/> Hutcheson Med. Center Sub Acute <input type="checkbox"/> Murray Med. Center	<input type="checkbox"/> NHC Healthcare Ft. Oglethorpe <input type="checkbox"/> NHC Rossville <input type="checkbox"/> NW GA Healthcare Partnership <input type="checkbox"/> NW GARC/AAA <input checked="" type="checkbox"/> Parkside at Hutcheson <input type="checkbox"/> Pruitt Health LaFayette <input type="checkbox"/> Pruitt Health Fort Oglethorpe	<input checked="" type="checkbox"/> Quinton Memorial <input type="checkbox"/> Regency Park <input type="checkbox"/> Rescare Home Care <input type="checkbox"/> Ridgewood Manor <input checked="" type="checkbox"/> Ross Woods Adult Day Svc. <input type="checkbox"/> Southeastrans <input type="checkbox"/> Wood Dale	
Other Attendees				
DISCUSSION / Getting Started/Updates				
<ul style="list-style-type: none"> <li>• Many members missing due to snowy weather. Good conversation between those that attended.</li> <li>• Welcome and Intros were made by Gaetane Wilder. Individuals present were asked to review and update the contact information available. Included reminder of history/purpose of group (previous focus on reducing pressure ulcers, use of restraints and improving communications. Current focus on better transitions of care with outcome of reducing readmissions and reducing healthcare acquired conditions.</li> </ul> <p><b>What's New in the Community:</b></p> <ol style="list-style-type: none"> <li>1. Alzheimer conference on March 24, 2016 in Cartersville at the Clarence Brown Conference Center. They will be offering (5) five core CE hours for social workers. FREE for family caregivers. Register deadline is March 10, 2016. Go to <a href="http://www.alz.org/georgia">www.alz.org/georgia</a> or call 1-800-272-3900.</li> <li>2. Hutcheson Medical Center has started admitting patients. Emergency Department has been open.</li> </ol> <p><b>Discussion:</b></p> <ol style="list-style-type: none"> <li>1. Ross Woods shared scenarios of how their services contributed in preventing readmissions to the hospital for their clients. Nurses on site review medications, provide treatments, notify MD when concerns arise. Meals are provided, activities of daily living are assisted with and activities keep the individuals busy and active.</li> <li>2. Ross Woods shared their services with new members.</li> <li>3. Review of data.</li> <li>4. How to use Interact tools to find RCA for readmission. Tools can be found at <a href="https://interact2.net/agreement.aspx">https://interact2.net/agreement.aspx</a> . You will need to choose "agree" to proceed.</li> <li>5. At the Alliant Quality website <a href="http://www.alliantquality.org/content/care-coordination">http://www.alliantquality.org/content/care-coordination</a> you will find additional tools and resources.</li> </ol>				

## ACTION ITEMS

Alliant Quality continues to recruit health care providers for quality improvement efforts.

- Nursing homes are working on reducing inappropriate use of antipsychotics, reducing their Composite scores to 6 or less (average of QMs), reducing readmissions within 30 days of hospital discharge, and also reducing healthcare acquired conditions.
- Hospitals continue to work on reducing readmissions and hospital acquired conditions with big focus on infections.
- Home Health working on improving Cardiac Health and Immunizations.
- Physician offices focusing on improving care of Cardiac Health, Immunizations, Behavioral Health and Diabetes.
- Other providers contribute to the success of all.

**New work:** The nursing homes that are interested in working on C diff pilot, please contact [Jennifer.Brock@alliantquality.org](mailto:Jennifer.Brock@alliantquality.org). You will receive hands on training in the National Healthcare Safety Network (NHSN) to document infection in the nursing home setting. Nursing homes will be using it as well as hospitals.

## DATA

- Use data to determine if need for quality improvement.

## CLOSING / NEXT STEP Assignment

- Assess readmissions to hospital to identify if they could have been avoided. Evaluate handoff of information between providers for possible concerns and opportunities for improvement.
- Do you know your present readmission rate? If not, find out what it is and what your facility is doing to reduce the rate. Ask other staff members if they know the readmission rate and what can they do to affect the rate.
- Encourage other providers to attend meeting.

## NEXT MEETING

**Next meeting scheduled for May 17, 2016**