

# Valdosta

## Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Valdosta CHCC	South Georgia Medical Center Classrooms B & C Valdosta, GA		Melody Brown	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
April 16, 2015	Alliant Quality	Melody Brown	10:00 AM	12 Noon
Meeting Purpose/Objective: Coming Together to Improve Care in the Community				
<ul style="list-style-type: none"> <li>✓ Improve communication and patient care across the continuum</li> <li>✓ Assist all facilities in meeting goals for Medicare quality improvement measures</li> <li>✓ Discuss and implement efforts to increase communication between providers and settings</li> <li>✓ Recognize current work and reward creative thinking.</li> </ul>				
Team Members Present				
<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 1<sup>st</sup> America Home Medical Equipment</li> <li><input checked="" type="checkbox"/> Amedisys Home Health</li> <li><input checked="" type="checkbox"/> Barnes Healthcare Services</li> <li><input checked="" type="checkbox"/> CuraCare Home Health</li> <li><input checked="" type="checkbox"/> Diversified Resources</li> <li><input checked="" type="checkbox"/> Georgia Home Health Services</li> <li><input checked="" type="checkbox"/> Georgia Nurse Care</li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Heritage Healthcare of Holly Hill</li> <li><input checked="" type="checkbox"/> Heritage Healthcare of Lake Haven</li> <li><input checked="" type="checkbox"/> Hospice of South Georgia</li> <li><input checked="" type="checkbox"/> Lincare</li> <li><input checked="" type="checkbox"/> Presbyterian Homes of Georgia</li> <li><input checked="" type="checkbox"/> Pruitt Health of Valdosta</li> <li><input checked="" type="checkbox"/> Pruitt Health Hospice of Valdosta</li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> South Georgia Medical Center</li> <li><input checked="" type="checkbox"/> South Georgia Medical Center Lakeland</li> <li><input checked="" type="checkbox"/> South Georgia Medical Center Lakeland Villa</li> <li><input checked="" type="checkbox"/> Suncrest Home Health</li> <li><input type="checkbox"/></li> <li><input type="checkbox"/></li> <li><input type="checkbox"/></li> </ul>		
Other Attendees				
DISCUSSION / Getting Started				
<ul style="list-style-type: none"> <li>• Ground rules, objectives, and confidentiality were reviewed by Melody Brown</li> <li>• Melody gave an update on progress of DEEP Trainings around the State and the positive impact that reaching Seniors with diabetes can have on reducing readmissions.</li> </ul>				
ACTION ITEMS				
<ul style="list-style-type: none"> <li>• Readmission reduction strategies were briefly discussed with continuation of use of INTERACT and other corporate tools, resources in place for several attendees.</li> </ul>				
DATA				
<ul style="list-style-type: none"> <li>• No updated data available since the last meeting by Alliant Quality.</li> <li>• Pam Wiley, of Suncrest, gave an update that their “Call us First” campaign was showing improvements. Packets are in the home to take with the patient to the ER to give a “picture” of the patient upon presentation. They are also having good results with the use of telemedicine and their program for rating plan of high risk for readmission with the MD’s.</li> </ul>				
EDUCATION				

- South Georgia Medical Center Palliative Care Program:
  - Tanha and Brian presented information on the program at SGMC that started seeing patients on January 15, 2013
  - Use a Team Approach with patients and their families
  - Hold weekly meetings/develop plans for patients
  - Proactive with the ethics process
  - Multidisciplinary approach addressing medical/psychosocial/and spiritual wishes of the patients and their families
  - Work to assure that patients have access to needed resources on discharge from the hospital
- Georgia Home Health Services:
  - Pamela Burton presented information on their recent introduction of telemedicine with their patients
  - Current focus is on CHF with expectations to move forward with other diagnosis's
  - Patients have BP monitors/scales/O2 saturation rate monitors in home with download capabilities in EHR
  - Red flags trigger a triage phone call and may trigger a home health visit
  - Patients have been responsive to good use of the system
  - MD's can log into system and monitor patients
  - Reports are given to MD's to update them with activities/patients, etc.

**CLOSING / Assignment**

- Continue to monitor readmissions, collect and analyze data

**NEXT MEETING**

June 11, 2015 South Georgia Medical Center Classrooms B & C

**NEXT STEPS**

Party Responsible	Activity	Due Date
Nursing Homes	Consider attendance at the upcoming Spring Council education session following the GHCA morning meeting in Tifton	April 23, 2015