

Columbus Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Columbus CHCC	Spring Harbor at Green Island		Maggie Skillman	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
8/6/14	GMCF	Melody Brown	10:35 AM	12 Noon

Meeting Purpose/Objective: Coming Together to Improve Care in the Community

- ✓ Improve communication and patient care across the continuum
- ✓ Assist all facilities in meeting goals for Medicare quality improvement measures
- ✓ Discuss and implement efforts to increase communication between providers and settings
- ✓ Recognize current work and reward creative thinking.

Team Members Present

<input checked="" type="checkbox"/> Ahmere Health Services	<input checked="" type="checkbox"/> Columbus Hospice	<input type="checkbox"/>
<input checked="" type="checkbox"/> Azalea Trace	<input checked="" type="checkbox"/> River Valley Area Agency on Aging	<input type="checkbox"/>
<input checked="" type="checkbox"/> Columbus Regional	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Magnolia Manor East	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Hamilton House	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> River Towne Center	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Spring Harbor	<input type="checkbox"/>	<input type="checkbox"/>

Other Attendees

DISCUSSION / Getting Started

- Objectives, confidentiality, and meeting expectations were reviewed with attendees.
- Information shared concerning the 11th SOW and the changes that have been made with GMCF which is now a QIN/QIO for Georgia and North Carolina. CHCC meetings will continue as scheduled.
- Other information was shared and flyers circulated with contact information for KEPRO. Attendees were encouraged to share the flyers with the appropriate staff at their organizations so that the contact information is readily available.

ACTION ITEMS

- Attendees had begun discussion at the previous meeting to look at community partners to aid in reducing readmissions and reach populations that have limited or no resources upon discharge home. The Faith Based Community was one avenue to be explored. Since the last meeting, there has been some activity in Columbus for this direction/attendees will reach out to the Community and extend invitations. Notably, there is a Muscogee County Clergy Association which will be a good starting point.

DATA

- There was no current data uploaded for sharing since the previous meeting. Attendees were reminded of the statistics shared and asked to begin to think of their patient populations as far as diagnosis's leading to increased readmissions, less than desired quality of care outcomes, etc. This will be a good basis for moving forward to focus concentrated efforts on improvements

EDUCATION

- Members were asked to share their thoughts on what will best benefit the Columbus Community for the future as related to not only reducing readmissions but improving quality of care and services offered by individual organizations. Some areas targeted are:
 1. Transportation. There has been some community work done for public transit and other means recently. Attendees will reach out to the appropriate representatives with invitations to the meeting and also explore opportunities available that might not be utilized at this time.
 2. Advocacy meetings in the community. There has recently been an "Access to Independence" meeting held. A possible

contact is Oree for this group. Attendees will reach out to him for an invite to future meetings.

3. Paramedicine. This is a possible new venture for Columbus and will be explored for any activity that might be already in place by the different EMS companies. Again, an invite to the next meeting will be extended to the appropriate contact.
4. Beneficiaries. As healthcare is moving toward "Patient Centered Care" models, attendees were encouraged to involve the patient/resident as much as possible with their care path/plans. Attendees were asked to consider bringing a beneficiary with them to the next meeting.
5. Medications. Discussions centered on the Pharmacies utilized by the nursing homes. Invite consultants to the meetings for their input as medications seem to be a key factor in the transition of the patient/resident that often causes less than desired outcomes for missed meds, incorrect dosing, etc.

CLOSING / Assignment

- Send any new contact information to Melody prior to the next meeting so that their name and email will be included in reminders. Information should be emailed to: melody.brown@gmcf.org
- Determine resources available in the Columbus area that are either not currently being utilized or that are possibly available and being underutilized. Invite to future meetings for information gathering and sharing.

NEXT MEETING

October 1, 2014
 10:30am-12 Noon
 Magnolia Manor
 2010 Warm Springs Road
 Columbus Georgia 31904
 Conference room in 1st building on left with Human Resource signage

NEXT STEPS

Party Responsible	Activity	Due Date
All	Invite: <ol style="list-style-type: none"> 1. Beneficiaries 2. Area Paramedicine participating companies 3. Transportation companies 4. Access to Independence representative (Oree) 5. Nursing Home Pharmacy Consultants 6. Faith Based Community representatives and Muscogee County Clergy Association 	In advance of the next October 1 meeting
All	Send any new contact information to Melody at melody.brown@gmcf.org to assure new attendees will get meeting information and reminders.	In advance of the next October 1 meeting