

Atlanta Metro Community Healthcare Connections Minutes

Meeting Name	Location	Minutes Taken By	
Atlanta Metro	United Way, Logan Meeting Room	Jennifer Curry	
Date	Facilitator	Leaders	Actual Start Time
2/16/16	Jennifer Curry		2:05
			4:05

Meeting Purpose/Objective: Coming Together to Improve Care in the Community

- ✓ Improve communication and patient care across the continuum
- ✓ Assist all facilities in meeting goals for Medicare quality improvement measures
- ✓ Discuss and implement efforts to increase communication between providers and settings
- ✓ Recognize current work and reward creative thinking.

Team Members Present

<input checked="" type="checkbox"/> Alliant Quality <input checked="" type="checkbox"/> Georgia Dept. of Public Health, Injury Prevention Program	<input checked="" type="checkbox"/> Grady Memorial, Heart Failure Program <input checked="" type="checkbox"/> Traditions Health & Rehab <input checked="" type="checkbox"/> United Way of Greater Atlanta
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Discussion/Getting Started

- Jennifer Curry reviewed venue logistics, objectives, confidentiality, info sheets for newcomers, and referred attendees to the sign-in sheet and the table containing handouts (agendas; transportation materials from last month’s meeting; Driving Across a Lifespan Summit flyers; Everyone with Diabetes Counts flyers, etc.)
- Participants introduced themselves and their respective organizations. There were 8 participants.
- Jennifer took minutes and Myrna Barker volunteered to keep time. The meeting started late due to technology issues.
- Many thanks to Ebony Johnson of United Way for hosting the meeting, providing parking passes, and assisting with technology for today’s presentation!
- Announcements (The agenda was reversed to accommodate today’s presentation & group exercise in the latter portion of the meeting.)
 - Tyonna Donaldson of Traditions Health & Rehab has been attending the Atlanta South CHCC meetings and is now going to participate in the Atlanta Metro coalition. Welcome, Tyonna! Tyonna is the Respiratory Manager in the Traditions vent unit; she distributed brochures and provided success stories.
 - Diane Wirth of Grady’s Heart Failure clinic reported that their new, grant-funded telehealth program (announced at previous meetings) is going great. They have patients enrolled and have already been able to measure a drop in re-admissions rates. Diane and Myrna Barker (Community Health Worker) shared a patient story that had both successful and tragic elements. Diane also reported that as a result of the transportation focus at last month’s CHCC meeting, she has established a relationship Southeastrans and Common Courtesy; Kim McKnight of Southeastrans attended the Grady heart failure symposium that had approximately 60 people in attendance and was able to address patients’ concerns, and Grady is utilizing Common Courtesy to provide alternative transportation for patients. The clinic is working with GSU students to provide targeted outreach to no-show patients.
 - Jeff Herald of Grady attended for the first time. Welcome, Jeff! Jeff works on process improvement for multiple Grady departments, which enables them to address re-admissions in “real time” vs. using a third-party vendor. Jeff is putting together a dashboard and working on things like cardio, heart failure, and antibiotic stewardship. Jennifer asked Jeff to speak about the Grady initiatives at the March CHCC meeting.
 - Elizabeth Head of Georgia Dept. of Public Health (DPH) facilitates the Georgia Falls Prevention Coalition and the Georgia Older Driver Task Force. DPH is partnering with Shepherd Center and others to put on an educational event called “Driving across a Lifespan: Reducing Injuries through Collaboration” on March 31st. The flyer was made available at today’s meeting and will be attached to the minutes. The registration link is: <https://www.shepherd.org/driving-summit>
 - Ebony Johnson is the Health Integration Coordinator for United Way. Among other things, Ebony manages the Community Health Worker (CHW) program that includes placing CHWs at Grady and 4 community health centers. Ebony is current working on a Mental Health forum that will be held at the Carter Center on May 19th. The flyer and registration link are not yet available.

Educational Components

- PowerPoint presentation w/discussion and group exercise – Dr. Adrienne Mims, MD, MPH, Vice President & Chief Medical Officer, Alliant Quality:
 - Dr. Mims presented on Alliant’s role in improving Care Coordination, specifically with the Atlanta Metro CHCC community of providers. The presentation included a definition and geographic boundaries (zip codes) of the Atlanta Metro CHCC community, and a focus on how the CMS/Medicare Re-Admission Reduction Program is impacting the 5 hospitals within this community. Although re-admissions penalties currently impact hospitals and home health agencies, they will soon impact nursing homes. Dr. Mims emphasized the important roles played by other entities along the care continuum, including but not limited to physician practices, hospice, and Federally-Qualified Health Centers (FQHCs). Dr. Mims walked through necessary steps to create and measure success. The PowerPoint presentation is posted on the Alliant website:
<http://alliantquality.org/sites/default/files/Atlanta%20Metro%20CHCC%202016%202011SOW-GMCFQIN-C3-16-04.pdf>

Discussion/Action Items

- Dr. Mims asked each member to write down answers to the following:
 - What are you doing to reduce re-admissions?
 - How would you measure it?
 - What would success look like?
 - What would non-success look like?

Each member was then asked share their responses for a group discussion and individual “deep dive” with Dr. Mims. There was not enough time for every member to share, so the exercise will be continued at the March meeting.

Wrap-up

- Feedback on the exercise was positive; members thought it worked well in conjunction with the presentation, and they would like to have follow-up at future meetings, especially next steps and circling back to evaluating the change. The exercise will continue at the March meeting, starting with those members present today who did not get to share.

NEXT MEETING

Date: March 15, 2016

Time: 2-4p.m.

Location: United Way, Logan Room

NEXT STEPS

Party Responsible	Activity	Due Date
Everyone -collect data that is relevant to your facility	<ul style="list-style-type: none">• Let Alliant know if your agency needs assistance with data design, interpretation, etc., in order to communicate to CMS the great work that is being done.	Ongoing
Everyone	<ul style="list-style-type: none">• Identify & invite more stakeholders to the table, esp. from hospitals (case management/discharge), nursing homes (transportation coordinators), and transportation providers (Southeastrans, MARTA, etc.)	Ongoing
Jennifer/Jeff	<ul style="list-style-type: none">• Jeff Herald to provide an overview of Grady’s process improvement initiatives at the next meeting (tentative)	3/15/16