

Atlanta South Community Healthcare Connections Minutes

Meeting Name	Location	Minutes Taken By		
Atlanta South CHCC	Southern Regional Medical Center	Jennifer Curry		
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
May 26 th , 2016	Jennifer Curry	Michelle Campbell	9:00 am	11:00 am

Meeting Purpose/Objective: Coming Together to Improve Care in the Community

- ✓ Improve communication and patient care across the continuum
- ✓ Assist all facilities in meeting goals for Medicare quality improvement measures
- ✓ Discuss and implement efforts to increase communication between providers and settings
- ✓ Recognize current work and reward creative thinking.

Team Members Present

<input checked="" type="checkbox"/> Aging Options <input checked="" type="checkbox"/> Alliant Quality <input checked="" type="checkbox"/> Benton House <input checked="" type="checkbox"/> Christian City <input checked="" type="checkbox"/> Clayton County Fire & Emergency Services	<input checked="" type="checkbox"/> Homestead Hospice <input checked="" type="checkbox"/> Jonesboro Nursing & Rehabilitation Center <input checked="" type="checkbox"/> Lorna Hospice <input checked="" type="checkbox"/> PruittHealth Griffin <input checked="" type="checkbox"/> PruittHealth Hospice <input checked="" type="checkbox"/> Reliable Health & Rehab at Lakewood	<input checked="" type="checkbox"/> Sacred Journey Hospice <input checked="" type="checkbox"/> Sanofi <input checked="" type="checkbox"/> Southern Regional Medical Center <input checked="" type="checkbox"/> Traditions Health & Rehab <input checked="" type="checkbox"/> Vitas Healthcare/Hospice
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DISCUSSION / Getting Started

- Thanks to Southern Regional for hosting. And thanks to Judy Hoffman of Clayton County Fire & Emergency Services for volunteering to take notes at her very first CHCC meeting!
- Meeting objectives reviewed.
- Introductions made, new attendees welcomed, confidentiality forms explained & signed; 24 participants at the meeting.

EDUCATION COMPONENT

Member Updates & Announcements: What is your agency/organization/facility doing to improve care coordination?

- **PruittHealth Hospice:** Halex Green is new to the company. They are trying to educate community about hospice and plans for end-of-life care, especially legal issues.
- **Benton House (assisted living company that includes Benton Village of Stockbridge):** Dana James oversees 11 Benton properties. She has attended the Cobb/WellStar CHCC meetings for 7 years. Benton provides memory care. They are working with hospice and home health agencies to prevent readmissions. Offers **Step Down Program** at all of their properties, which costs \$60/day for a temporary stay of up to 30 days to transition individuals from in-patient settings to home. Spouses can stay temporarily while caregiver is in hospital. Benton House has risk-management meetings 2x month with case managers, hospice, and home health.
- **Sacred Journey Hospice:** Loves this idea of temporary housing. Their in-patient unit is full.
- **Homestead Hospice:** Focusing on education of community and connecting providers to available resources. Also interested in staff education.
 - **Group Hospice Discussion:** *Michelle Campbell of Southern Regional thinks hospices have to do a better job of being visible to the public so that patients can choose wisely, especially since doctors still have a big influence on the provider choices that patients and families make. Hospice reps. indicated that even when they have relationships with patients/families, those patients/families will often choose a different hospice provider while at the hospital. Discussion followed about hospitalists recommending particular companies to patients when they have a “vested interest” in those companies. Michelle will bring the Southern Regional “Patient Choice” list (required by Medicare) to the next CHCC meeting for members to review. The hospital tries to keep it small so as not to overwhelm patients, and this is where the case managers/social workers play a role by offering 3 choices. (Michelle is “keeper” of the list.) Although a few hospice agencies have contracted beds at Southern Regional, those companies do not get all of the referrals. Judy Hoffman described challenges that EMS faces when attempting to identify and locate important paperwork (end-of-life documents, hospice agency chosen, PCP, etc.) in a patient’s home. Discussion also included “option to revoke” Medicare-covered hospice services while hospitalized; Michelle pointed out that hospice does not need to be revoked if hospitalization is not hospice-related.*

EDUCATION COMPONENT *(continued)*

*Discussion followed re: new reimbursement from Medicare for advanced-care planning discussions, and Patsy from Reliable asked about GA POLST work that Alliant did previously. Jennifer explained that the POLST form had recent changes/updates and the new form is available from the GA Dept. of Public Health. **The group agreed that the next meeting will be focused on end-of-life care, with a POLST overview + showing of "Being Mortal" video.***

- **Clayton County Fire and Emergency Services Community Treatment Units (CTU) Program:** Judy Hoffman (Nurse Practitioner), Cory Bowen (Paramedic), and Trent Baker (CCFES Program) provided description of new CTU program. Members from long-term care facilities expressed interest in being able to utilize this service, but it is not available to LTC at this time. LTC facilities could benefit from CTUs responding and evaluating patients to avoid unnecessary transport. **You can read the press release for the CTUs here:** <http://www.ccfes.org/go/doc/5475/2797598/>
- **VITAS (Community Spotlight):** Wanya Moorer spoke about the VITAS program that works exclusively to provide hospice and end-of-life planning education to minority and underserved groups. Wanya works directly with Metro Atlanta's African-American communities - including faith-based organizations and caregiver support groups – and tries to address cultural barriers to hospice. (For example, many African-Americans fear that electing hospice means that they are giving up and losing faith, rather than seeing hospice as another level of service on the care continuum.) Research shows that African-Americans have a significantly low rate of hospice utilization. VITAS has other specialists who focus on veterans (Care Bears program), and try to serve other underserved groups (Latinos, Russians, etc.) when possible.

Resources from Previous Meetings:

- Center for Positive Aging - www.centerforpositiveaging.org/
- Atlanta Senior Care Network – <http://ascnn.org/>
- Fuqua Center for Late Life Depression at Emory - <http://fuquacenter.org/index.php>
- Georgia Council on Aging - <http://www.gcoa.org/resources/>
- Georgia Aging and Disability Resource Connection - <http://www.georgiaadrc.com/site/1/home.aspx>
- Atlanta Regional Commission (ARC)/Area Agency on Aging - <http://www.atlantaregional.com/aging-resources>
- Agewise Connection at ARC - <http://www.agewiseconnection.com/> (Includes searchable database, download of Senior ResourceDirectory, and option to contact trained Information & Referral counselors)
 - Georgia Cares - <http://www.mygeorgiacares.org/>
 - Transportation/Trip Planning (ARC initiative) - <http://www.simplygetthere.org/en/users/149077/trips/new>
 - Riley Clinic, Jonesboro - <http://www.fbcjonesboro.com/templates/System/details.asp?id=45795&PID=666674>
 - (prescription assistance, etc.)
 - Designs & Technology for Healthy Aging (DATHA) @ GA Tech: <http://datha.gatech.edu/>
 - Georgia Regional Health Guide available in English and Spanish. Copies can be ordered in bulk. <http://www.dcafulton.org/blog/release-of-atl-regional-health-guide-resources-for-the-uninsured-and-underinsured/>

DISCUSSION / ACTION ITEMS

- **Interventions/Action Items**
 - **Resources:** Please continue to contribute and refer to our growing list!
 - **Member List:** Jennifer has been working on updating the Atlanta South CHCC member list. Members would like a current copy.
 - **Patient Choice List:** Michelle Campbell will bring list to next mtg.
- **Annual Assessment (Survey):** Please review Atlanta South Baseline Assessment Results (hard copies distributed) & take the annual survey when you receive the link from Jennifer. All members should complete!

CLOSING / ASSIGNMENT

- **Evaluation:** Alliant conducted a **baseline survey** of this group (Atlanta South CHCC) a year ago, and there were a good number (18) of responses. **It is time to survey the group again.** This evaluation is important in assessing group representation and effectiveness; what member organizations/agencies are doing to address care coordination; what best practices are being used; how the group has changed/grown over the last year, etc. Jennifer distributed copies of the baseline report in an easy-to-read format and asked that members take a look at last year's results. Jennifer will send the results handout with the minutes. **Please check your inboxes for a link to the annual assessment, which will only take approximately 10-15 minutes to complete. The input of group members cannot be underestimated!**
- See Next Steps Below.

NEXT MEETING

Next meeting will be: July 28th, 2016

NEXT STEPS/ASSIGNMENTS

Party Responsible	Activity	Due Date
All	• Review baseline survey results (distributed at meeting + sent out with minutes) and take this year's assessment. (Survey link will come from Jennifer Curry via Karen Little.)	7/28/16
Jennifer	• Coordinate POLST presentation + Being Mortal video showing for next meeting	7/28/16
Michelle	• Bring Southern Regional Patient Choice List to next meeting	7/28/16
Jennifer	• Bring updated Atlanta South CHCC Member List to next meeting	7/28/16
All	• Invite colleagues to join the Atlanta South CHCC coalition!	ongoing
All	• Contact the Area Agency on Aging when needing transportation & other community resources: 404-463-3333 or www.agewiseconnection.com	ongoing